### **AB119 TRAINING SESSION**

March 24 | UCR Campus Support Center





Welcome & Introductions (5 min)

Background on AB119 (20 min)

Roles and Responsibilities Matrix (10 min)

🗙 Poll (5 min)

Full process walkthrough (40 min)

Website Walkthrough - Resources (5 min)

Poll (5 min)



## AB119 BACKGROUND

**State Assembly Bill 119 (AB119)** signed into law in 2017, contains a legal requirement for public institutions to have available the physical location of a represented employee's "workstation."

#### AB119 PROCESS

- CSC collected location data from the SSCs/Dept and updated the location data in UCPath to meet the Dec 2021 UCOP deadline
- CSC has maintained the updates to existing positions through a collection process between the CSC and the SSCs and will continue to do so until March 25<sup>th</sup>
- 99% of the location data has been updated in the system

#### WHAT IS IN THE SYSTEM?

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- UCPath configuration was updated with campus buildings and rooms from the FMS to allow the location data to be stored in a single code on position
- Central department default locations were added for positions that aren't tied to a specific workstation
- Currently there are no designations for remote workers being used, they are either assigned a workstation or a department default location
- Additional remote tracking will be available in May 2022

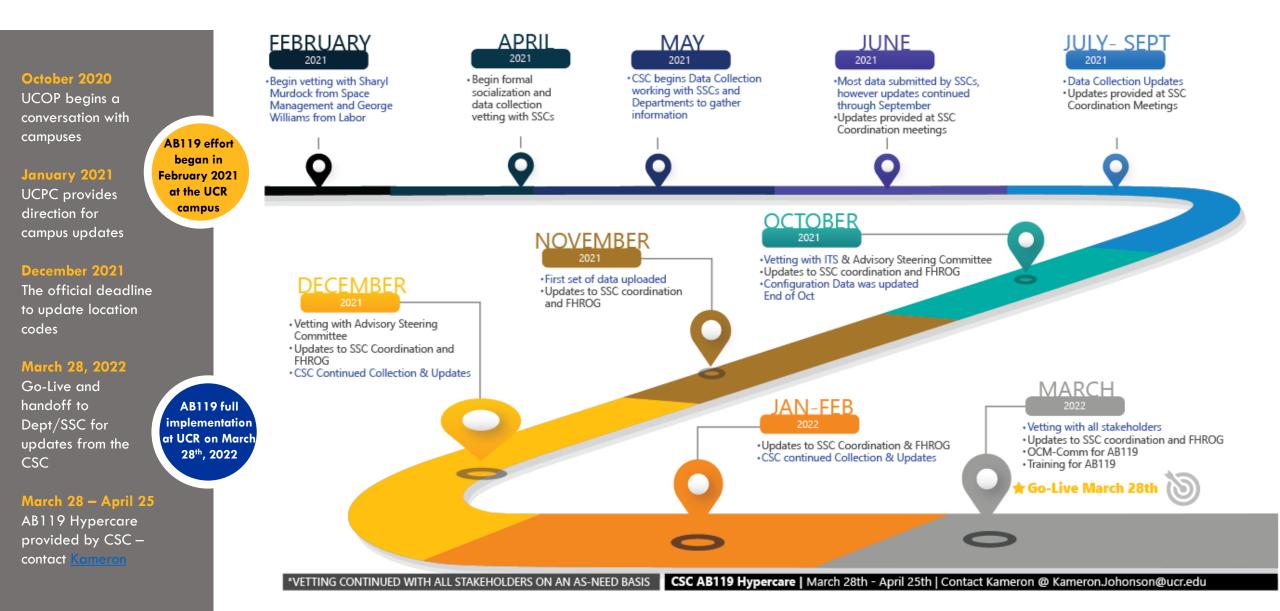
#### DOWNSTREAM IMPACTS (HRDW, EDir, FMS, Etc.)

- HRDW stores historical data and requires the UCPath Location table to continue storing the old format location codes
- Enterprise Directory does not consume UCPath Location data and is not affected by the Location format change
- Efforts to further align campus system location data with UCPath Location data is being assessed

#### UPSTREAM IMPACTS (CASE MANAGEMENT TOOLS)

- Updates to upstream systems (e.g., ServiceLink and Snapshot) have been implemented to account for the restructured location data and to support the maintenance of the location data
- ServiceLink form Changes
  will be implemented on
  Monday 3/28/22





### March <sup>2022</sup>

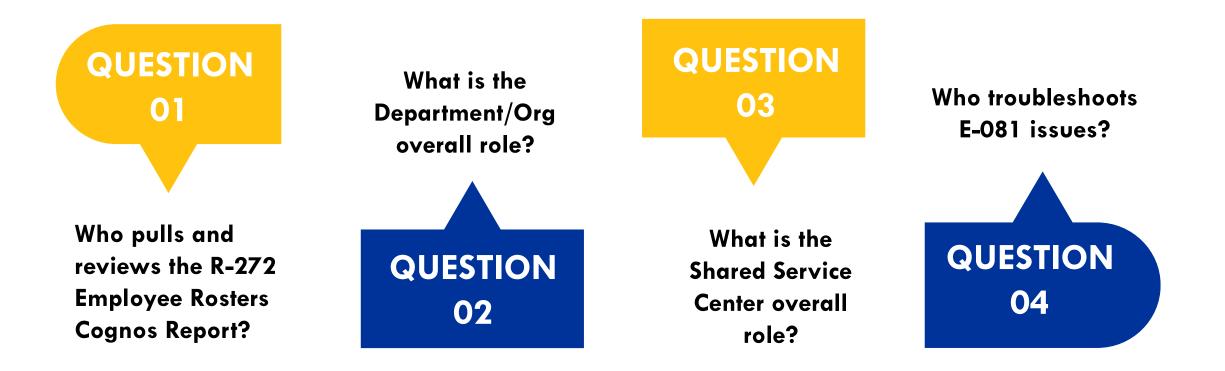
AB119 Schedule			
March 9-28	OCM/Communications		
Marc 24	Training		
March 28	Go-Live		
March 28-April 25	Hypercare		

Monday	Tuesday	Wednesday	Thursday	Friday
	1	2	3	4
7	8	9 Communicate to campus stakeholders via email	10	11
14 Provide communication for training at the SSC coordination meeting	15	16	17 Provide communication for training at the FHROG meeting	18
21 Reminder communication for training	22	23	24 Live Zoom Training @ 10:30am-12pm	25 Reminder Email for Go-Live
28 AB119 – Campus Go-Live Hyper care beings through April 25 <sup>th</sup>	29	30	31	

## **ROLES MATRIX**

	Overall Role	New Hires	Existing Employees	Monitoring	Building Changes	Mass Updates
Dept/ORGS	Ensure that the location for each of their EE's is updated in UCPath	Send Location Codes to SSC to create/update Position Data for New Hire EE's	Send Location Code changes to SSC for existing employees (EE's)	Pull and review R-272 Employee Rosters Cognos Report with Location data for triannual process to confirm accuracy Send required updates to SSC	N/A	Send requests for mass updates to SSC
SSC's	Apply location data updates to UCPath system as per dept/org request. Communicate with Clients	Update UCPath Position Control/Mgmt. with location code for New Hires	Update UCPath PayPath Position Data with location code change for existing EE's	Send out reminders for triannual monitoring process Provide ad-hoc support as needed to clients		Review Mass update Request from units. Enter updates OR send to CSC for mass upload
CSC	PM, coordinate with UCPath/UCOP and Labor Relations for any changes to compliance requirements. Process Manager on behalf of LR and support process & system updates by request. Training/Comm/OCM for AB119	Support Process and System Updates by Request	Support Process and System Updates by Request	Manage triannual monitoring process Review Data & Run AB119 Reports Notifies UCR LR of issues Updates UCOP Provides support for the monitoring process	Send CR to UCPC to update configuration tables	Upload E-081 Mass Uploads per SSC Request Notify SSC of upload Open Ticket with UCPC for issues
Space Management	FMS System Owner	N/A	N/A	N/A	Provides CSC building data from FMS when there are building changes	N/A
Labor Relations	Local Policy, Process Owner	N/A	N/A	Provides Oversight, Guidance, Escalation Point	N/A	N/A
UCPC	UCPath System Owner	N/A	N/A	Troubleshoot Cognos report issues	Update configuration tables per UCR CSC requests	Troubleshoot E-081issues
UCOP	COE Policy, Process Owner	Provides, guidance, criteria and compliance due dates for AB119 Project Initiative	Provides, guidance, criteria and compliance due dates for AB119 Project Initiative	Receive updates of UCR Campus project implementation and maintenance progress. Provides Guidance & Escalation Point	N/A	N/A

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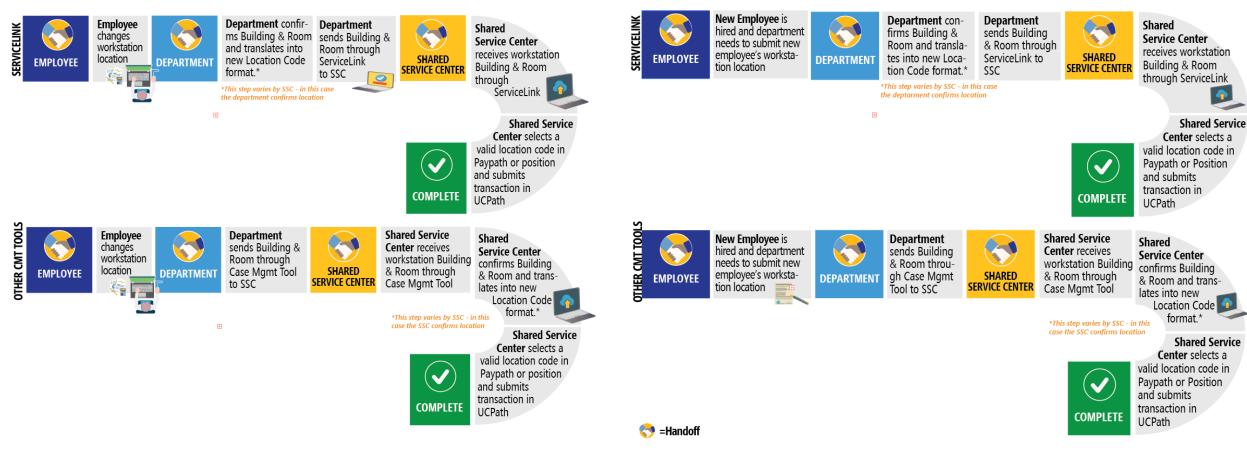


## INFOGRAPHIC





#### MAP FOR UPDATE TO EMPLOYEE'S EXISTING WORKSTATION LOCATION





MAP TO UPDATE NEW EMPLOYEE'S WORKSTATION LOCATION

**INFOGRAPHIC DOWNLOAD** 

### EMPLOYEE WORK LOCATION DATA PROCESSING

UCPath Campus Support Center



### **EMPLOYEE WORK LOCATION DATA PROCESSING**

#### 1. Determine Employee Work Location

- Determine Workstation Type
- Locate Floorplans

#### 2. Validate Employee Work Location

• Location Data Validation and Translation Tool

#### 3. Send Employee Work Location To Your Shared Service Center

- Submit location data through ServiceLink New Position Form
- Submit location data through ServiceLink Update Position Form

#### 4. Enter Employee Work Location In UCPath

- Enter Location Data in Position Control for New Positions
- Enter Location Data in Paypath for Existing Positions
- Enter Location Data in Position Admin for Existing Positions

#### 5. View Employee Work Location

- View Location Data in Job Data
- View Location Data in HRDW
- View Location Data in COGNOS





### 1. DETERMINE EMPLOYEE WORK LOCATION





## DETERMINE WORKSTATION TYPE

Two Types of Workstation Locations

#### Specific Room, Office, or Cubicle

#### **Department Default Location**



#### WORKER TYPE MATRIX

Example:

- Single Headcount position •
- 100% Remote ٠
- No Assigned workstation at UCR ٠

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Worker Type 📃 💌	Worker Description 🔹	Workstation Type 🛛 💌	Workstation Description	Notes 🗸
				All employees in a position
				must have the same
	A position designed for more than			workstation location. Specific
	one employee or a single headcount			employee information can be
Multiheadcount/	position with more than one		Central Department Check-	obtained at the department
Overallocated	employee	Department Default Location	in location	check-in location
			Workstation with a room	
	Employee works at assigned		number assigned to an	
Standard Assigned	workstation for some portion of time	Office/Cubicle	employee	
	Employee works remotely any			Specific employee information
	amount of time and does not have an		Central Department Check-	can be obtained at the
Remote	assigned workstation	Department Default Location	in location	department check-in location.
	Employee has a specific check-in or			
	reporting location but may have			
	variable shifts that require regular			Specific employee information
	travel to different temporary		Central Department Check-	can be obtained at the
Roaming	locations for work	Department Default Location	in location	department check-in location
	Employee has a split schedule		Workstation with a room	
Standard/Remote	between Standard and Remote and		number assigned to an	
Assigned	has an assigned workstation	Office/Cubicle	employee	
	Employee works at non-campus			
	facilities not tracked by Space			Specific employee information
	Management (e.g. clinics, out of state		Central Department Check-	can be obtained at the
Off Campus	or country)	Department Default Location	in location	department check-in location
*Location data is by	position so different locations can be	assigned for each position, if ne	eeded	

## **BUILDING AND ROOM DATA**



#### HOW TO LOCATE THE ROOM DATA?

1 Onsite Building 2 FMS floorplans (Not available for all buildings)





### **ACCESS FMS FLOORPLANS**





## **FMS BUILDING AND ROOM DATA**







### 2. VALIDATE THE EMPLOYEE WORK LOCATION





## **FMS BUILDING AND ROOM DATA**





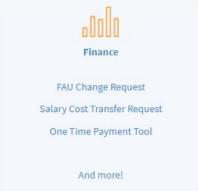


#### 🕷 Working Remotely 🔒 Request Services & Software 🕜 Submit Support Ticket 🖉 Browse Knowledge

How can we help?



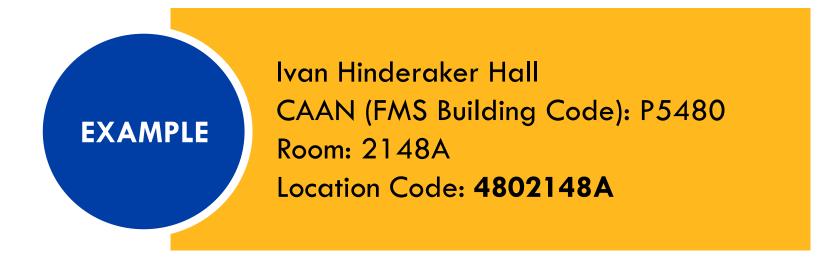




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## **FMS BUILDING AND ROOM DATA**





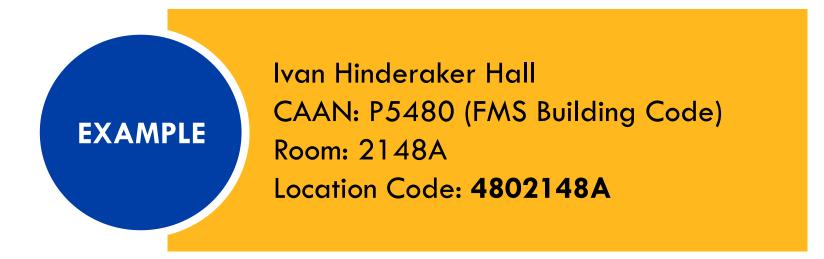


### 3. SEND EMPLOYEE WORK LOCATION TO YOUR SHARED SERVICE CENTER





## **BUILDING AND ROOM DATA**







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How can we help?

How to update your phone number(s) - Instructions for UCR Students

MyAccount - Security Questions and Answers

Email Phishing: How to notify the UCR Information Security Office

Virtual Computer Lab: Apporto Login and App Use

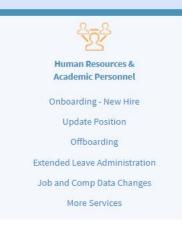
Multi-Factor Authentication (MFA) - If you do not have access to my Phone/Tablet or Passcodes

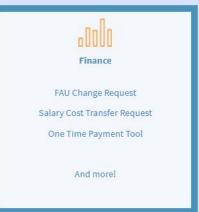
UCR Enterprise Directory - General Information and User Guide

UCR-GUEST - Wireless internet for campus guests

Enterprise Directory (eDir) - Creating an Affiliate Account

Information Technology Submit Support Ticket Request Services & Software Faculty/Staff Password Reset Student Password Reset IT Tutorials IT Policies & Standards









### 4. ENTER THE WORK LOCATION IN UCPATH





## **ENTER WORK LOCATION IN UCPATH**

### New Position

#### Position Control

### Existing Position

- Paypath
- Position Admin





# PAYPATH POSITION ADMIN

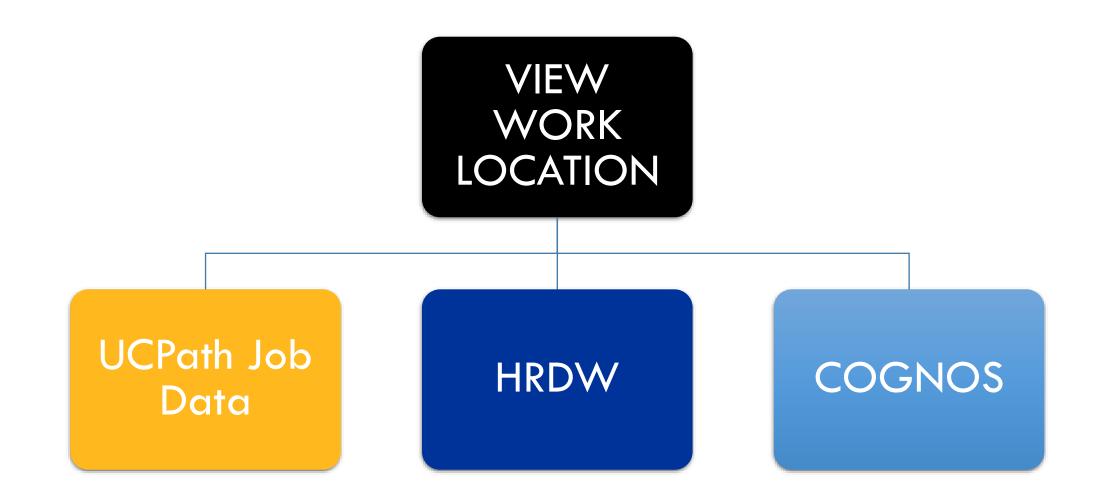




### **5. VIEW WORK LOCATION**



## **VIEW WORK LOCATION**







### **VIEW WORK LOCATION IN JOB DATA**







### **VIEW WORK LOCATION IN HRDW**







### **VIEW WORK LOCATION IN COGNOS**





## **AB119 RESOURCES**



**INFOGRAPHIC** 

Provides a high-level process map for the overall flow of AB119

**JOB AIDS** 

Locate an Employee's Workstation, Validate and Translate Location Data, ServiceLink, UCPath Transaction (Paypath, Position), Viewing Location in UCPath and HRDW



#### INSTRUCTIONAL VIDEOS

Small snippet videos will be created for various topics for easy access and viewing



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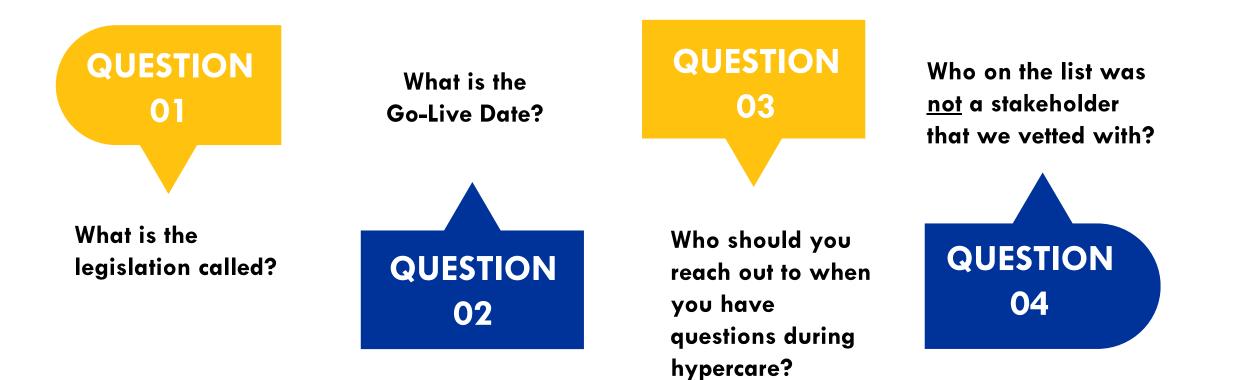
#### LIVE ZOOM TRAINING

Will be held on March 24<sup>th</sup> and will be recorded and uploaded to the CSC website

All resources can be found on the CSC website: https://ucpath.ucr.edu/ab119



POLL











# APPENDIX

