

IMPROVED NAVIGATION TRAINING SESSION

October 4 | UCR Campus Support Center



AGENDA

Welcome & Introductions (5 min)

Background on Improved Navigation & Action Items (15 min)

Website Walkthrough - Resources (5 min)

Bookmark Update Walkthrough (10 min)

★ Poll (5 min)

Improved Navigation Walkthrough – Live Demo (20 min)

★ Poll (5 min)

Questions & Wrap-Up (5 min)



BACKGROUND AND ACTION ITEMS

IMPROVED NAVIGATION BACKGROUND

UCPath Online is changing to an Improved Fluid Navigation this October for the following stakeholders: transactors and inquirers. This change will have no effect to the general employee. The goal of Improve Navigation is to enhance the UCPath transactor experience by deploying Fluid navigation; an intuitive, modernized solution that will work on all devices.

WHAT IS IT?

- A new user interface that provides a seamlessly adaptable experience of web applications across all mobile devices
- A new modernized “tiled look” rather than the traditional drop-down classic menu navigation
- A new search feature for navigational items offers another way to move through the application

WHY?

- This project is intended to make finding transactions easier and reduce clicks by adjusting how transactors navigate to information. *It will not change any transactions – just how you navigate.*

WHEN?

- Improved Navigation will Go-Live on **October 15th, 2022**
- The bookmark transition to favorites will need to be completed by 5pm on 10/14 (reminders will be sent out)

IMPROVED NAVIGATION TIMELINE

October 2021
UCOP begins a conversation with campuses

January 2022
UCPC provides direction for campus updates

July 2022
Testing completed

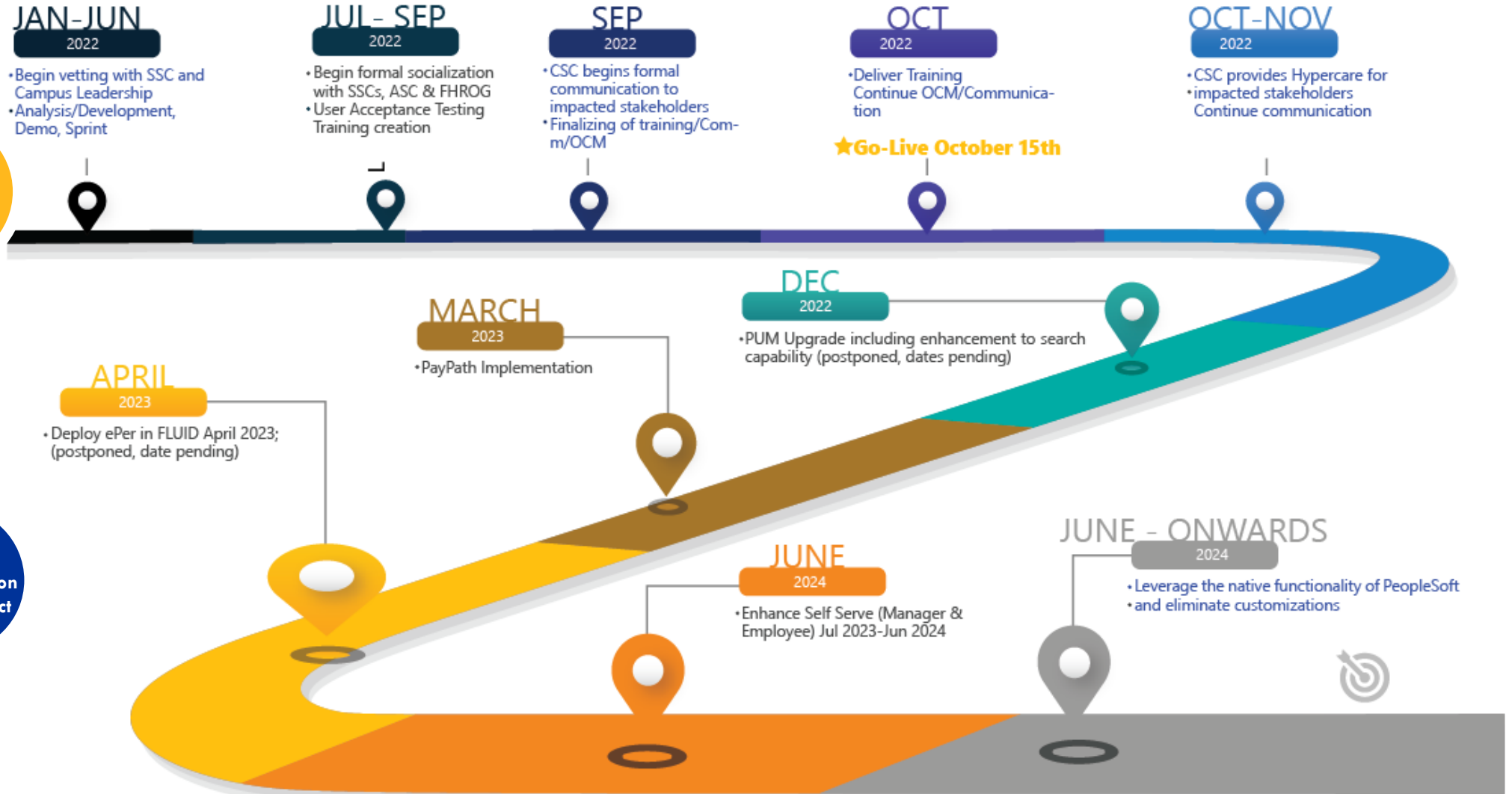
September 2022
Training
OCM
Communication started

October 15, 2022
Go-Live

October 15 – November 15
Improved Navigation
Hypercare provided by CSC

Improved Nav effort began in February 2022 at the UCR campus

Improved Navigation implementation at UCR on Oct 15th, 2022



IMPROVED NAVIGATION ACTION ITEMS

✓ WHAT DO YOU NEED TO DO



BOOKMARKS

Update your Bookmarks to Favorite

- [Review Job Aid](#)
- [Review Micro-Learning Video](#)



2 TRAINING ASSETS

Review the training assets for the new navigation

- [Review Training](#)



3 SAVE THE DATES

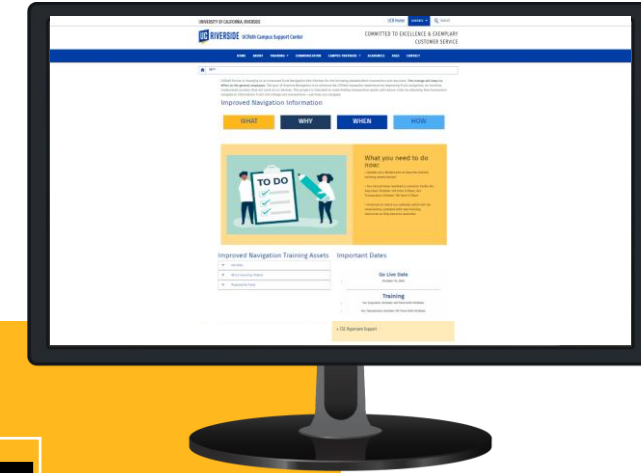
- Update bookmarks by **October 14th at 5pm**
- New Navigation Go-Live: **October 15th**
- Hypercare Support thru **November 15th**



4 QUESTIONS

Reach out to the CSC Team at:
ucpathcsc@ucr.edu for any questions or concerns

IMPROVED NAVIGATION RESOURCES



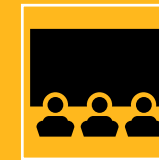
JOB AIDS

*Improved Navigation Job Aids
Changes to UPKs
Bookmark Job Aid*



MICRO-LEARNING VIDEOS

*Small snippet videos on:
How to update bookmarks to
favorites & Improved Navigation
Walk through*



LIVE ZOOM TRAINING

*Recordings will be posted on
the website as well*

All resources can be found on the CSC website: <https://ucpath.ucr.edu/improved-navigation>



BOOKMARK UPDATE WALKTHROUGH

[BOOKMARK MICRO-
LEARNING VIDEO](#)

[BOOKMARK
JOB AID](#)

POLL

QUESTION
01

Are bookmarks available in the new fluid navigation user interface?

POLL

QUESTION 02

What date is the deadline to move your bookmarks to favorites?



IMPROVED NAVIGATION WALKTHROUGH

[IMPROVED NAVIGATION
OVERVIEW VIDEO](#)

[IMPROVED NAVIGATION
DRAFT JOB AID](#)

POLL

QUESTION 01

Which one of the items below is part of a Collection?

- A. Bookmarks
- B. Tiles
- C. Breadcrumbs
- D. Search Page

POLL

QUESTION 02

When does Improved Navigation Go-Live?



WRAP-UP & QUESTIONS

OCTOBER 2022

14 TH	Last Day to Update Bookmarks		
15 TH	Go-Live		
Nov. 15 TH	Hypercare Ends		

MON	TUE	WED	THU	FRI	SAT
3	4 Training for Inquiry Access Stakeholders	5	6	7 Training for SSC Transactors & Central Office Stakeholders	8
10	11	12	13	14 Last Day to update bookmarks by 5pm	15 UCPath System Outage from 6am-8pm ★ Improved Navigation Go-Live
17 New Improved Navigation visible to transactors and inquirers Hypercare Support Begins	18	19	20	21	22
24	25	26	27	28	29
31				November 15 th – HyperCare Support Ends	

WRAP UP REMINDERS

IMPORTANT DATES

October 4 (10-11AM) &

October 7 (9-10AM)

Training for UCR Campus

October 14

Last day to update bookmarks by 5pm

October 17

New improved navigation available to all transactors and inquirers

October 15

UCPath System Outage from 6am-8pm

October 15 – November 15

UCR CSC provides Hypercare support for Improved Navigation

CONTACT INFORMATION

Email ucpathcsc@ucr.edu for any questions or concerns throughout hypercare

NEXT STEPS

Review Action Items on Slide 5

Look out for upcoming emails/reminders

Visit the [CSC website](#) for any necessary training



THANK YOU