IMPROVED NAVIGATION
TRAINING SESSION

October 4 | UCR Campus Support Center
<table>
<thead>
<tr>
<th>AGENDA</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Welcome &amp; Introductions (5 min)</strong></td>
</tr>
<tr>
<td><strong>Background on Improved Navigation &amp; Action Items (15 min)</strong></td>
</tr>
<tr>
<td><strong>Website Walkthrough - Resources (5 min)</strong></td>
</tr>
<tr>
<td><strong>Bookmark Update Walkthrough (10 min)</strong></td>
</tr>
<tr>
<td><strong>Poll (5 min)</strong></td>
</tr>
<tr>
<td><strong>Improved Navigation Walkthrough – Live Demo (20 min)</strong></td>
</tr>
<tr>
<td><strong>Poll (5 min)</strong></td>
</tr>
<tr>
<td><strong>Questions &amp; Wrap-Up (5 min)</strong></td>
</tr>
</tbody>
</table>
BACKGROUND
AND ACTION ITEMS
UCPath Online is changing to an Improved Fluid Navigation this October for the following stakeholders: transactors and inquirers. This change will have no effect to the general employee. The goal of Improve Navigation is to enhance the UCPath transactor experience by deploying Fluid navigation; an intuitive, modernized solution that will work on all devices.

**WHAT IS IT?**
- A new user interface that provides a seamlessly adaptable experience of web applications across all mobile devices
- A new modernized “tiled look” rather than the traditional drop-down classic menu navigation
- A new search feature for navigational items offers another way to move through the application

**WHY?**
- This project is intended to make finding transactions easier and reduce clicks by adjusting how transactors navigate to information. *It will not change any transactions – just how you navigate.*

**WHEN?**
- Improved Navigation will Go-Live on October 15th, 2022
- The bookmark transition to favorites will need to be completed by 5pm on 10/14 (reminders will be sent out)
**IMPROVED NAVIGATION TIMELINE**

**October 2021**
UCOP begins a conversation with campuses

**January 2022**
UCPC provides direction for campus updates

**July 2022**
Testing completed

**September 2022**
Training OCM Communication started

**October 15, 2022**
Go-Live

**October 15 – November 15**
Improved Navigation Hypercare provided by CSC

---

**January 2022**
Effort began at UCR campus on Oct 15, 2022

**October 2021**
UCOP begins a conversation with campuses

---

**JAN-JUN 2022**
- Begin vetting with SSC and Campus Leadership
- Analysis/Development, Demo, Sprint

**JUL - SFP 2022**
- Begin formal socialization with SSOs, ASC & PHROG
- User Acceptance testing
- Training creation

**SFP 2022**
- CSC begins formal communication to impacted stakeholders
- Finalizing of training/Communication

**OCT 2022**
- Deliver Training
- Continue OCM/Communication

**Go-Live October 15th**

**JUNE - ONWARDS 2024**
- Enhance Self Serve (Manager & Employee) Jul 2023-Jun 2024
- Leverage the native functionality of PeopleSoft
- and eliminate customizations

---

**APRIL 2023**
- Deploy after in FLUID April 2023; postponed, date pending

**MARCH 2023**
- PayPath Implementation

**JUNE 2024**
- Enhance Self Serve (Manager & Employee) Jul 2023-Jun 2024

---

**CSC IMPROVED NAVIGATION Hypercare | October 15th - November 15th | Contact CSC @ ucpathesc@ucr.edu**
IMPROVED NAVIGATION ACTION ITEMS
✓ WHAT DO YOU NEED TO DO

1. BOOKMARKS
   Update your Bookmarks to Favorite
   • Review Job Aid
   • Review Micro-Learning Video

2. TRAINING ASSETS
   Review the training assets for the new navigation
   • Review Training

3. SAVE THE DATES
   • Update bookmarks by October 14th at 5pm
   • New Navigation Go-Live: October 15th
   • Hypercare Support thru November 15th

4. QUESTIONS
   Reach out to the CSC Team at: ucpathcsc@ucr.edu for any questions or concerns
IMPROVED NAVIGATION RESOURCES

**JOB AIDS**
- Improved Navigation Job Aids
- Changes to UPKs
- Bookmark Job Aid

**MICRO-LEARNING VIDEOS**
- Small snippet videos on:
  - How to update bookmarks to favorites & Improved Navigation
  - Walk through

**LIVE ZOOM TRAINING**
- Recordings will be posted on the website as well

All resources can be found on the CSC website: [https://ucpath.ucr.edu/improved-navigation](https://ucpath.ucr.edu/improved-navigation)
BOOKMARK UPDATE
WALKTHROUGH
Are bookmarks available in the new fluid navigation user interface?
What date is the deadline to move your bookmarks to favorites?
IMPROVED NAVIGATION WALKTHROUGH
Which one of the items below is part of a Collection?

A. Bookmarks  
B. Tiles  
C. Breadcrumbs  
D. Search Page
When does Improved Navigation Go-Live?
WRAP-UP
& QUESTIONS
**WRAP UP REMINDERS**

### IMPORTANT DATES

- **October 4 (10-11AM) & October 7 (9-10AM)**
  - Training for UCR Campus

- **October 14**
  - Last day to update bookmarks by 5pm

- **October 17**
  - New improved navigation available to all transactors and inquirers

- **October 15**
  - UCPATH System Outage from 6am-8pm

- **October 15 – November 15**
  - UCR CSC provides Hypercare support for Improved Navigation

### CONTACT INFORMATION

Email [ucpathcsc@ucr.edu](mailto:ucpathcsc@ucr.edu) for any questions or concerns throughout hypercare

### NEXT STEPS

- Review Action Items on Slide 5
- Look out for upcoming emails/reminders
- Visit the [CSC website](http://example.com) for any necessary training
THANK YOU