From: UCPath, University of California
To: Lisa Inta; Jessica Mazariegos
Subject: UCPath Notice: New Availability Monitoring Dashboard
Date: Monday, May 9, 2022 8:44:41 AM

UCPath_Vertical response 650x126 Email Header 2

UCPath Notice: New Availability Monitoring Dashboard

To: General UCPath Communications distribution

UCPath is pleased to announce a new dashboard that enables location teams to monitor system availability of UCPath and Candidate Gateway. Candidate Gateway is used by locations that use the UCPath TAM module.

Dashboard Features:

1. Web-based and available through the Location Support Sharepoint site or UCPath Resource Center
2. Provides 24x7 system monitoring of UCPath and Candidate Gateway availability
3. Color coded status (Green – Available, Red – Unavailable)
4. Red status triggers immediate alert to UCOP ESS for troubleshooting and location engagement
5. Upcoming enhancement – GoAnywhere/Control M monitoring

If you have questions regarding the new dashboard, please submit a UCPath inquiry.

Thank you,
UCPath
(855) 982-7284
Monday - Friday from 8:00 a.m. - 5:00 p.m.
ucpath.universityofcalifornia.edu

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