From: UCPath, University of California
To: Lisa Inta; Jessica Mazariegos
Subject: UCPath Alert: Service Disruption – VPN Issue Resolved
Date: Friday, January 21, 2022 12:49:09 PM

UCPath_Vertical response 650x126 Email Header 2

UCPath Alert: Service Disruption – VPN Issue Resolved

To: General UCPath Communications distribution

The UCPath virtual private network (VPN) service issue is resolved. Employees and transactors can now call UCPath or schedule callbacks.

Access to systemwide reporting (Cognos) and location user acceptance environment has been restored.

If you continue to experience any issues, please contact UCPath.

We apologize for the inconvenience.

Thank you,
UCPath
(855) 982-7284
Monday - Friday from 8:00 a.m. - 5:00 p.m.
ucpath.universityofcalifornia.edu