From: UCPath, University of California
To: Lisa Inta; Jessica Mazariegos
Subject: UCPath Alert: Service Disruption - Update
Date: Friday, January 21, 2022 12:21:42 PM

UCPath_Vertical response 650x126 Email Header 2

UCPath Alert: Service Disruption - Update

To: General UCPath Communications distribution

After further analysis, we identified the UCPath virtual private network (VPN) service is experiencing an outage and is impacting the following UCPath applications:

- UCPath Phone system
- Systemwide Reporting (Cognos)
- Location user acceptance environment (PLUAT)

Employees and transactors may continue to contact UCPath by using “Ask UCPath” or UCPath chat on UCPath online.

We are working diligently to resolve the issue and will provide additional information when it is available.

We apologize for any inconvenience.

Thank you,
UCPath
(855) 982-7284
Monday - Friday from 8:00 a.m. - 5:00 p.m.
ucpath.universityofcalifornia.edu