From: UCPath, University of California
To: Lisa Inta; Jessica Mazariegos
Subject: UCPath Alert: Intermittent Issues with Identity Management Services
Date: Tuesday, November 16, 2021 3:43:26 PM

UCPath_Vertical response 650x126 Email Header 2

UCPath Alert: Intermittent Issues with Identity Management Services

To: General UCPath Communications distribution

UCPath has encountered intermittent issues with identity management services during the following time periods:

Date	Start Time	End Time
Monday, Nov 15	7:51 p.m.	9:30 p.m.
Monday, Nov 15	10:14 p.m.	10:30 p.m.
Tuesday, Nov 16	12:39 p.m.	2:32 p.m.

Impact:

- Person data transactions (I-280) may not have generated a UCNet ID.
  - Please review transactions submitted since Monday, November 15 from 7:51 p.m. and;
  - Follow standard operating procedures to re-submit impacted transactions in order to regenerate the missing UCNet ID.
- UCPath employees, transactors and candidates may have encountered performance issues when initially logging into UCPath.

We are working diligently to resolve the issue and will provide additional information when it becomes available.

We apologize for any inconvenience.

Thank you,
UCPath

(855) 982-7284
Monday - Friday from 8:00 a.m. - 5:00 p.m.