From: UCPath Center, University of California
Subject: UCPath Notice: HR Transaction Processing Delays
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UCPath Notice: HR Transaction Processing Delays

To: General UCPath Communications distribution

UCPath would like to remind our location partners of the higher volume of transactions during this fall season. As of September 20, 2021, the current processing time is between one to seven days (averaging five days). We will continue working extended hours and weekends to help manage the increase in volume.

Reminders:

- Leverage the mass hire process where appropriate; for assistance or coordination with mass hire files, please reach out to: massprocessing@ucop.edu
- For transaction scenarios requiring escalation or special handling, please continue to follow established escalation models
    - **Note:** Transactions submitted within payroll processing deadlines **do not** need to be escalated as we will prioritize these to ensure accurate payroll processing

We appreciate your understanding and apologize for any inconvenience.

Thank you,

UCPath
(855) 982-7284
Monday - Friday from 8:00 a.m. - 5:00 p.m.

ucpath.universityofcalifornia.edu